



Upper Coomera (07) 5502 3333  
Currumbin (07) 5598 4000

# ACCOMMODATION AGREEMENT

## Vaccination

All cats must have been vaccinated within 12 months prior to checking in to the Cat Suites. Should the vaccination be due during their stay, a vaccination will be required prior to checking in. If not, we will perform the vaccination for you at your expense. Cats will not be admitted into the cattery without proof of vaccination.

## Parasite control

All cats to be treated with an approved flea prevention treatment no more than 14 days prior to check in. Approved treatments are: Advantage, Advocate, Frontline, Revolution or Comfortis. Please note that if we notice fleas on your pet during their stay, we will administer a Comfortis flea control tablet, payable on collection of your pet.

## Refusal at check in

For the safety of other cats in the suites, no cats will be accepted if ill e.g, sneezing or coughing.

## Medical attention

Should we feel that your cat is unwell at anytime during their stay, a veterinarian from The Vet Lounge will perform a physical exam and any treatment recommendations and fees will be passed onto you. These fees must be paid upon collection of your cat. We will however attempt to contact you, or your emergency contact person, prior to this happening.

## Medication

Staff from The Vet Lounge are happy to administer any medications that your cat may need. This includes administering tablets or injections. Medications will need to be supplied by you and a charge of \$1.00 will be added onto your daily boarding charge for tablets and \$5.00 per day for injections eg insulin for diabetic cats.

## Fees

Accommodation is charged per day which includes the day of arrival and the day of departure. **Full payment is due at admission.**

## Surrender

Cats who have not been collected more than 3 days after the original collection date (and we cannot contact you) or who have not paid within the requested time frame, will

be considered abandoned and surrendered to The Vet Lounge. We wish we didn't have to have this clause in here but people have not collected their cats on more than one occasion.

## Checking in and out

Times for checking in and out are as follows:

Monday – Friday: 8:00 – 11:00 am and 3:00 – 5:00 pm.

Saturday: Morning only 8:00 – 11:00 am.

*We do not admit or discharge on Sundays or Public Holidays.*

Please make an appointment for admission to ensure we have sufficient staff to settle in your cat and meet all of your needs. You do not need to make an appointment for pick up however.

## Extending your booking

If you need to extend your cats stay, please notify us as soon as possible to ensure we can accommodate that extra days. A credit card payment may be made over the phone for the extra days. if you are unsure how much longer your cat will need to stay, we will take your credit card details and charge you 7 days in advance until you take your cat home. We will refund any difference if there is an overpayment.

## Picking up your cat early

Should you need to collect your cat earlier than your booked dates, we will happily place a credit on your file for the difference. We do not offer refunds if you pick up your cat/s early.

## Care

Every possible care and attention is given to each cat staying at the Cat Suites, however we cannot be held responsible for loss either from illness or other cause.

I have read, understood and agree to the above accommodation conditions and am happy to leave my cat/s in the care of the Cat Suites. I am an authorised person to agree to these terms.

Signed:.....

Print Name:.....

Date: .....